

TERMS & CONDITIONS

Renter's qualification

To rent a car from Samos Auto Center SA (Enterprise), the renter must:

- Be over 23* years of age to qualify for the groups MCMR, EDMR, CCMR, CCMD and CCAR and have a valid driving license issued at least one year ago. For all other car groups, the renter must be over 25 years old and have a valid driving license issued at least 3 years ago.
- Have a valid Greek, European (for E.U. countries) or International (for countries that don't belong to the E.U.) driving license.
- Have a personal credit card.

* The renters aged between 21-22 will be subject to Young Drivers Surcharge by paying the amount of 20,00 € daily (plus VAT).

Vehicle collection

- When collecting the vehicle all renters need to have:
 - A) valid driving license.
 - B) personal credit card. Third party credit cards are not accepted. Unless there is a written validated authorization. If the renter does not hold a credit card, he can only rent a car from the following groups:
MCMR, EDMR, CCMR, CCMD, CCAR* provided he has taken the Collision Damage Waiver insurance (C.D.W.) and pre-paid the whole rental value as well as the guarantee deposit of 450,00€

*For groups CDMR, CDMD, CDAR, CDAD, IDMR, IDMD, IDAR, IDAD, SDMR, SDAR, FDMR, FDAR, CWMR, SWMR, SVMR, SVMD, SVAD, CFMN, IFMR, IFMD, ITMR, FVMR, FVMD, PDMR, PDAR, XDMR, XDAR, FFMR, FFAR, XFMR, XFAR credit card is required.

- The vehicle will be provided with a full tank of fuel and must be refilled prior to car return, otherwise a charge of fuel* in addition to a refueling fee of 10,00 € will apply.

Depends on the valid average fuel cost.

- When collecting the vehicle, the renter will be given a Rental Agreement which he has to check and sign. The Rental Agreement will show all services and insurances provided as well as any extra services/insurances that the renter might request with their relevant charges.
- It is very important that the renter checks and reports any existing damage on the vehicle in order to avoid any charges regarding damage caused by a previous renter. The renter has to sign at collection/delivery a condition form for any damages to the vehicle.

Insurances

Third Party Insurance (T.P.I.)

- Samos Auto Center SA (Enterprise) vehicles are insured:
 - A) Against liability to third parties (excluding driver) for death and injury up to 1.000.000,00 € per victim.
 - B) Material damages to third parties (excluding the Samos Auto Center SA (Enterprise) vehicle) up to 1.000.000,00 €
 - C) For fire of the Samos Auto Center SA (Enterprise) vehicle.
 - D) If Samos Auto Center SA (Enterprise) vehicle is damaged or stolen by renter's culpability or negligence, the renter will be liable, up to the total car's commercial value at the time of accident or theft.

Collision Damage Waiver (C.D.W.)

- Is included

Full Damage Waiver (F.D.W.)

- The renter may waive the above deductible amount reliability of 380,00 € or 550,00 € or 1.000,00 € by paying in addition the daily amount of 10,00 € for car groups MCMR, EDMR, CCMR, CCMD, CCAR, , 14,00 € for car groups CDMR, CDMD, CDAR, CDAD, IDMR, IDMD, IDAR, IDAD, SDMR, SDAR, CWMR, SWMR, SVMR, SVMD, SVAD, IFMR, IFMD, ITMR and 24,00 € for car groups FDMR, FDAR, PDMR, PDAR, XDMR, XDAR, FVMR, FVMD, FFMR, FFAR, XFMR, XFAR.

Note: None of the above insurances cover damages caused by infringement of the traffic law, as well as damages to tires, mirrors, car parts underneath the vehicle and in the cabin.

Theft Protection (T.P.)

- Is included

Note: Theft Protection (TP) is not valid in case of driver's negligence

Personal Accident Insurance (P.A.I.)

- This insurance, optionally available for 5,00 € per day, covers the driver for death, total or partial disability up to 15.000,00€

Collection / Delivery

- Free of charge to all areas on Samos.
- Night (Delivery after 21.00 in the night) 20,00 €*

Minimum rental

- One day. After the 25th rental hour, an additional day will be charged.

Airport Service Charge (A.S.C.)

- 8% for airport is included

Additional Driver

- Extra charge for each additional driver: 3,50 € per day

Incident Administration Fee

- In case of an accident due to the renter's liability, the renter has the obligation to pay a non-refundable fee of 15,00 € in order to cover administration expenses.

Administration Fee for fines

- The renter is liable for the payment of all traffic fines that may occur during the car rental. In case the renter does not pay the fine(s) and Samos Auto Center SA (Enterprice) intervenes to the procedure, there will be an Administration Fee for the fine of 20,00 € additional to the fine's cost.

Loss or damage of key

- In case of loss or damage of car key during the rental, the driver is liable for following charges:
 - A) 100,00€-200,00€ for car groups MCMR, EDMR, CCMR, CCMD, CCAR
 - B) 100,00€-250,00€ for car groups CDMR, CDMD, CDAR, CDAD, IDMR, IDMD, IDAR, IDAD, SDMR, SDAR, CWMR, SWMR, SVMR, SVMD, SVAD, IFMR, IFMD, ITMR
 - C) 200,00€-350,00€ for car groups FDMR, FDAR, PDMR, PDAR, XDMR, XDAR, FVMR, FVMD, FFMR, FFAR, XFMR, XFAR.

Equipment

- Baby / child seat are on request and available only after a reservation, with a daily charge of 3,00 €. GPS is on request and available only after a reservation, with daily charge of 5,00 €.

No-show

- In case the renter fails to collect the vehicle on the rental start date and time without any written or telephone conversation, Samos Auto Center SA (Enterprice) will cancel the reservation after 2 hours. Samos Auto Center SA (Enterprice) reserve the right to charge the renter a one day rental of the car group reserved.

Car cabin

- In case the renter returns the vehicle and its cabin has stains which require a special cleaning procedure (i.e. animal hair, sand etc on car seats or car floor or port baggage etc.), he will have to pay the amount of 80,00 € .

Ferrying the car

- It is forbidden without an advanced written authorization from Samos Auto Center Samos SA (Enterprice). In the case of ferrying the car between Greek islands the renter has to return the car to the pick-up station, otherwise all transportation costs will be charged to the renter. In case of an accident or mechanical problem, the car transportation back to Samos is at renter's responsibility and for all expenses. And an extra charge 20,00€ pr. way will be paid to Samos Auto Center Samos SA (Enterprice).

Across the border rental

- It is forbidden without an advanced written authorization from Samos Auto Center Samos SA (Enterprice).

Rental Extention

- If the renter wants to keep the vehicle longer than the contracted period, he will have to contact with Samos Auto Center Samos SA (Enterprice) location from which he picked up the car in order to extend his Rental Agreement.

Payment

- Samos Auto Center Samos SA (Enterprice) accepts the following credit cards: Visa, Diners Club and MasterCard.

Note: Visa Electron is not accepted.

V.A.T.

- 17%

Apollo Staff Car

- Samos Auto Center Samos SA (Enterprice) will provide Apollo staff with 2 staff cars for the following price:
 1. Car 250EUR + VAT
 2. Car 290EUR + VAT

The above mentioned rates do not include V.A.T.

All traffic fines resulting from violation of the Greek traffic law are for renter's account.

Rates & Conditions may change without notice.

The Athens Courts of Law are responsible for resolving any problems or doubts of service that might occur.